

CANCELLATION / REFUND POLICY

Bitsz Technologies Pvt Ltd, under no circumstance, entertains the refund or cancellation of a successfully fulfilled order. Once a buyer order is fully or partially matched, the amount in INR is transferred to the seller(s) and these transactions cannot be reversed. Bitsz Technologies Pvt Ltd shall be entitled to retain/deduct the amounts due to it from the user and transfer or refund the balance lying in the User Account, except when it is unable to do so in compliance with applicable laws. Transfers shall be to any other cryptocurrency wallet specified by User and refund shall be in INR.